

Dear Water District customer, you may have noticed an increased bill in January 2011. Below is a short explanation:

The water rates increased to a minimum of \$12.82 per month plus \$4.03 per thousand gallons of metered water.

Included on your January water bill is a State of Missouri Water Primacy Fee (usually \$2.76 for most customers). This State fee is charged annually and will not be on your bill again until January 2012. This is collected from the customer and forwarded directly to the State of Missouri, Department of Natural Resources.

Due to the recent severe cold weather there may be some additional days of water use on the January billing cycle.

The sewer rates increased to \$37.82 per month for the first 1,000 gallons of usage (residential winter average) and \$3.59 per thousand gallons after the first 1,000 gallons of use.

Thank you for your understanding.